March 4, 2024

Payroll Adjustment Backlog - Update

The UCPath Center previously reported a payroll adjustments backlog on September 15, 2023. This is an update on the transaction backlog status.

Payroll Adjustments Status:

Adjustments submitted by the November 17, 2023, deadline:

- The UCPath Center has finished processing all necessary adjustments, including the adjustment detail worksheets (ADWs)
- 437 of these adjustments will require a W-2C. Employees will receive an email when the W-2C is available online, and those who opted for a printed W-2C will also be notified via mail
- To request a reassessment, transactors/managers must submit an inquiry via Ask UCPath. Please include the following when submitting the inquiry:
  - If the case is open, please include the original case number in the comments section.
  - If the case is closed, transactors/managers must submit a follow-up case with the original case number in the comments.
  - Please provide reassessment/discrepancy details in the comments.
  - The UCPath Center will review these requests as they are submitted.

Adjustments submitted November 18 - December 31, 2023:

- The UCPath Center is completing the remaining 866 adjustments, targeted for completion by March 20, 2024
- Some of these adjustments may require a W-2C, and the next status update will provide an estimated completion date

Next Steps:

The UCPath Center will continue processing payroll adjustments in the order received, and will provide the next update by March 22, 2024.