

# Coming Soon! UCPath Projects: March Release

Ask UCPath Enhancements, Replace PayPath Phase 2, Annual UCPath Upgrade

The following projects are scheduled to go-live in March 2024. To prepare for the changes, join us for our March Release Topic Based Zoom hosted on February 14, 2024, from 11:00 am - 12:00 pm.

## Ask UCPath Enhancements

The goal of the **Enhance Ask UCPath Initiative** is to develop a user-friendly help site for employees seeking answers to their UCPath-related queries through the Ask UCPath platform. The following enhancements are set to launch in the upcoming March release:

#### 1. New Employees Case Submission Form

- The goal of the **New Employees Case Submission Form** portion of the Enhance Ask UCPath Initiative is to simplify the employee user experience when submitting an inquiry/case through Ask UCPath.
- The system will automatically determine the topic, category, and subcategory when submitting an inquiry through the Ask UCPath portal.

## 2. Reopen Case Functionality

- The goal of the Enable Reopen Case Functionality portion of the Enhance Ask UCPath initiative is to improve the existing custom pending case closure/follow-up case functionality.
- Employees and transactors will now be able to:
  - Close their cases
  - Reopen a closed case and retain the original case number

#### Who will be impacted?

• All employees and transactors will be impacted.

Phase 2 of the **<u>Replace PayPath</u>** project will provide approval processes for Job Data changes through the <u>Manage</u> <u>Job tile</u>, and additional transaction types with validations to update job information.

All PayPath transactors will continue to see the Manage Job tile as a **view-only** page. Only Early Adopters from Central Offices will be able to transact using the new Manage Job tile functionality **before** all transactors can transact within the tile.

### Who will be impacted?

- If you currently have access to PayPath pages today, **continue to use PayPath and Smart HR Templates**.
- Local leadership will determine the right opportunity to release the new functionality to all transactors.

## Annual UCPath Upgrade

The next **<u>Annual UCPath Upgrade</u>** will move UCPath from PUM 44 to **PUM 47** to implement improved efficiencies and functionality in the UCPath system.

As part of the upgrade, a new Additional Notes feature will be available within the **Manage Job tile** to show the total number of notes available for a job.

#### Who will be impacted?

• The new Additional Notes functionality within the Manage Job tile will only be available for Early Adopters within the Central Offices.



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