January 29, 2024

Coming Soon! UCPath Projects: March Release

Ask UCPath Enhancements, Replace PayPath Phase 2, Annual UCPath Upgrade

The following projects are scheduled to go-live in March 2024. To prepare for the changes, join us for our March Release Topic Based Zoom hosted on February 14, 2024, from 11:00 am - 12:00 pm.

Ask UCPath Enhancements

The goal of the Enhance Ask UCPath Initiative is to develop a user-friendly help site for employees seeking answers to their UCPath-related queries through the Ask UCPath platform. The following enhancements are set to launch in the upcoming March release:

**1. New Employees Case Submission Form**
- The goal of the New Employees Case Submission Form portion of the Enhance Ask UCPath Initiative is to simplify the employee user experience when submitting an inquiry/case through Ask UCPath.
- The system will automatically determine the topic, category, and subcategory when submitting an inquiry through the Ask UCPath portal.

**2. Reopen Case Functionality**
- The goal of the Enable Reopen Case Functionality portion of the Enhance Ask UCPath initiative is to improve the existing custom pending case closure/follow-up case functionality.
- Employees and transactors will now be able to:
  - Close their cases
  - Reopen a closed case and retain the original case number

Who will be impacted?

- All employees and transactors will be impacted.
Phase 2 of the Replace PayPath project will provide approval processes for Job Data changes through the Manage Job tile, and additional transaction types with validations to update job information.

All PayPath transactors will continue to see the Manage Job tile as a view-only page. Only Early Adopters from Central Offices will be able to transact using the new Manage Job tile functionality before all transactors can transact within the tile.

Who will be impacted?

- If you currently have access to PayPath pages today, continue to use PayPath and Smart HR Templates.
- Local leadership will determine the right opportunity to release the new functionality to all transactors.

Annual UCPath Upgrade

The next Annual UCPath Upgrade will move UCPath from PUM 44 to PUM 47 to implement improved efficiencies and functionality in the UCPath system.

As part of the upgrade, a new Additional Notes feature will be available within the Manage Job tile to show the total number of notes available for a job.

Who will be impacted?

- The new Additional Notes functionality within the Manage Job tile will only be available for Early Adopters within the Central Offices.
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