The Support Framework: Your Guide to Finding Help

Saberton

We would like to thank the following individuals for submitting enhancement requests:

Expenditure comments with URLs are now hyperlinked in the Faculty and Researcher Dashboard Report.

The following changes are now live on the Expanded Project Summary Report:

For a demo of these enhancements, join us for Fund Manager Office Hours on Thursday, November 17!

The following changes are now live on the Transaction Details Report:

New Enhancement Release:

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A new unapproved requisitions table has been added

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Changes to prompts:

Addition of PPM Cost Transactions

For more information, read the

PPM Recurring Billing Feature Launched 11/14/22!

Recurring billing allows users to set up a contract in Oracle for invoices to automatically generate per a designated Bill Cycle and recurring Fiscal Period

Due to a paper mill fire, recycled paper will not be available for the foreseeable future. While there is still some stock available, UC San Diego is working to ensure that alternative options are available.

Please note that internal controls office hours will not be held on Wednesday, November 23. If you have any questions or comments on internal controls, OFC roles or access, then please join the following week's session on Wednesday, November 30 at 10:00am.

Due to the Thanksgiving holiday, IPPS will not be hosting office hours on Wednesday, November 23. Please feel free to cancel on November 23

UC's contract with Student Universe provides a variety of benefits to our students and we will highlight those along with the exciting Travel Perks.

UC San Diego and Balboa Travel have initiated a new service fee structure that better reflects Balboa Travel's dedication and responsive support to UC travelers. Our fees are also consistently below prices paid at other UC campuses.

UC San Diego and Balboa Travel have partnered for over 10 years to provide students with discounted travel. The new fee structure with Balboa remains well below industry standard, where a typical booking fee ranges from $50-$100 per transaction.

UC San Diego Travel: Report Expenses

This course includes hands-on instruction on the use of Oracle Procurement & Payables. It focuses on topics such as processes for prepaying travel and claiming expenses after the business trip occurs in accordance to Travel Policy G-28.

For departmental purchases who want to further their understanding of buying on campus.

UIUC Travel: Before You Go

This course includes hands-on instruction on the use of Oracle Procurement & Payables. It focuses on topics such as purchasing requisitions and POs, closing POs, processing nonPO payments, and checking invoice status. This course will be especially valuable for individuals responsible for departmental purchases.

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Intended for: Those involved in the process of trip reconciliation for business travel at UC San Diego, including travelers, preparers (Concur Delegates) and approvers. The course provides an overview of UC San Diego travel policy and procedure,

Introduction to Oracle Procurement & Payables Ecourse

Every Thursday

Oracle: Buying and Paying for PO Requisitioners

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9:00am - 10:00am

Wednesday, November 15, 2023

10:00am - 10:30am

Wednesday, November 15, 2023

30 at 10:00am.

Monday, November 28, 2022

9:00am - 10:00am

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10:00am - 10:30am

Sunday, November 27, 2022

9:00am - 10:00am

Friday, November 25, 2022

9:00am - 10:00am

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The Support Framework is designed to help the Budget & Finance community, including faculty or staff with financial responsibilities, identify their resources based on the following questions:

What can I do on my own?

Where can I get help?

Who can help escalate?

How do I suggest enhancements?

Bookmark or download a copy for quick links to various resources available to you.

Each Tuesday, the Weekly Digest provides important updates related to Budget & Finance, including Oracle Financials Cloud and Concur Travel & Expense. Our goal is to deliver timely information that matters to you.

Not sure where to find answers? Get started using our Support Framework.

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