New Paltz Migration Hub
Visit the New Paltz migration hub at https://ep.newpaltz.edu to access various resources, including:
- Brightspace Support Ticket
- Brightspace Course Conversion Form
- Brightspace Core DLE Training
- Core Pedagogy Training
- Faculty Brightspace Training
- Student Brightspace Training
- Faculty Brightspace Orientation
- Student Brightspace Orientation
- Blackboard Collaborate Ultra Discontinued
- Panopto Discontinued
- Ensemble Media Platform Discontinued
- Brightspace Course Review Sites Available
- Brightspace Migration August 2022 Updates

August 2022 Updates
This email contains two key updates: (1) notification of the Bb Collaborate Ultra discontinuation and (2) announcement of the ArchiveBrightspace Support Ticket "Find the Brightspace Support Ticket." You can also review these topics on the August 2022 Updates page on the New Paltz Migration Hub.

Please review the following updates to make sure you have all the information you need for the new semester.

Conversion Requests
You can submit requests for Brightspace conversions of summer courses by the following deadlines:
- Summer 2022: August 1, 2022
- Fall 2022: June 1, 2022
- Winter 2022: September 1, 2022
- Spring 2023: December 1, 2022

A detailed email was sent out recently about the course review process. If you missed this correspondence, you can review the message here. A list of courses with incomplete requests due to the course review process will be published on the New Paltz Migration Hub.

Drop-in Sessions
Drop-in sessions will be held to answer any questions through the month of August. In-person sessions on campus will be held at 2:00 pm on August 16, 17, 18, and 22. Online sessions on the Zoom platform will be held on August 16, 17, and 22. The Zoom links and details will be provided on the New Paltz Migration Hub.

Faculty Brightspace Training
If you need content moved into one or more of your Fall 2022 courses, you can use the Conversion Requests option on the Brightspace Support Ticket. After submitting the request, please note the ticket number and check the training status.

Student Brightspace Orientation
Student Brightspace Orientation will be held on August 16, 17, and 18, 2022. Students can access the Student Orientation in Brightspace if they would like converted to Brightspace and is not needed for Fall 2022, Spring 2023, or Summer 2023. You can check the core DLE training status on the OIT Events site.

Brightspace Support Ticket
For any questions about Brightspace, please submit a Brightspace Support Ticket. If you need content moved into one or more of your Fall 2022 courses, you can use the Conversion Requests option on the Brightspace Support Ticket. After submitting the request, please note the ticket number and check the training status.

Please review the following content and check the training status before the start of the semester.

Brightspace Support Ticket
Getting Brightspace Migration Help
The campus is on target to be fully transitioned to Brightspace throughout summer 2022. There are two primary options you can select for the Brightspace Support Ticket.

- Brightspace (Blackboard to Brightspace only)
- Faculty Brightspace Training

There are drop-in sessions that you can join even if you don’t have a question. We’ve all been there. If you need help logging into your courses, you can check the training status on the OIT Events site.

Please note: we are aware that a small percentage of courses did not get converted to Brightspace. You should now be able to see courses from Fall 2021.

Course Review
Course Review Sites Now Available
As a reminder, we have or will be automatically converting content from the following six semesters:
- Spring 2021 - Winter 2022
- Spring 2022
- Fall 2021
- Winter 2022
- Spring 2022
- Fall 2022

Please review the list of courses with incomplete requests due to the course review process. If your course is not in one of these six semesters, you can use the Brightspace Support Ticket to request conversions for courses not in one of these six semesters. If your course is in one of these semesters, please select the conversion queue.

Brightspace Throughout Summer 2022
Brightspace is now the official media platform for the campus. For any questions about Ensemble media platform, please review the following.

Ensemble Discontinued
Ensemble Discontinued
Ensemble media platform has been officially discontinued.

Getting Brightspace Migration Help
For any questions about Brightspace, please submit a Brightspace Support Ticket. If you need content moved into one or more of your Fall 2022 courses, you can use the Conversion Requests option on the Brightspace Support Ticket. After submitting the request, please note the ticket number and check the training status.

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