

## Brightspace Migration August 2022 Updates

The campus is on target to be fully transitioned to the new Brightspace Digital Learning Environment platform by the Fall 2022 semester!



Please review the following updates to make sure you have completed, are working on, or are aware of the following items. We have provided links to some previous communications for you to review or to provide additional details.

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## New Paltz Migration Hub

Visit the New Paltz migration hub at [newpaltz.edu/dle](https://newpaltz.edu/dle) to see news, information, and resources related to our migration to Brightspace. If you haven't reviewed the **migration checklist** and the **migration timeline** it is important to do so now. These resources will help to ensure that you're on target to transition.

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## Reminder About Pending Incompletes

If you have any pending incompletes or expect to have one for Summer 2022, it is critical that you read through the [Registrar's announcement about managing incompletes](#) and make arrangements prior to August 21, 2022 when access to Blackboard ends.

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## Drop-in Sessions

Drop-in sessions will continue to be twice weekly through the month of August with an increase in session length to make sure we get to all questions. [All drop-in sessions can be joined with the same Webex link.](#)

**Tuesdays from 10:00am - 11:30am**

Thursdays from 2:00pm - 3:30pm

You can check the [OIT Events page](#) for all drop-in dates, times, and links, as well as announcements about any other trainings or webinars that might be available.

Feel free to join drop-in even if you don't have a question! We've all been learning a lot from faculty sharing what they've been doing in their Brightspace courses!

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## Faculty Brightspace Training

A reminder that all faculty who teach remotely are required to take two Brightspace related trainings:

- [Core DLE Training](#)
- [Core Pedagogy Training](#)

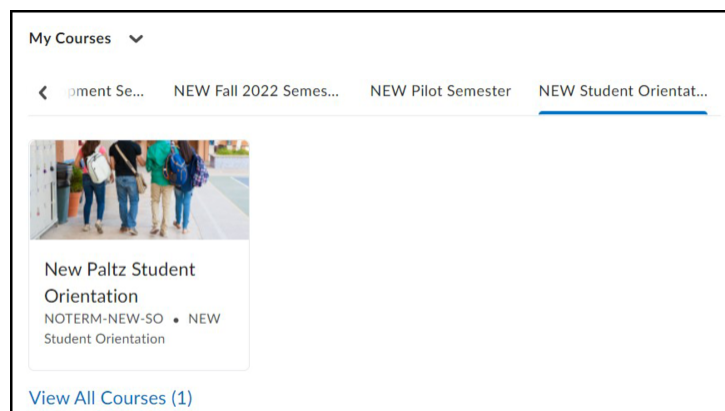
If you have not explored the information for these two trainings, please review the links above and check the training due dates.

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## Student Brightspace Orientation

**Students will have access to their Brightspace courses on August 15, 2022, two weeks before the start of the semester.** On August 15th they will be able to attempt to login to Brightspace to make sure they can access their courses and they can also take the New Paltz Student Orientation.

Faculty can also preview the Student Orientation in Brightspace if they wish to see what their students will see:



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## Course Review

A detailed email was sent out recently about the course review process. If you missed this correspondence, you can [review the Brightspace Course Review Sites Now Available message here](#).

As a reminder, we have or will be automatically converting content from the following six semesters: **Summer 2022, Spring 2022 (currently in progress), Winter 2022, Fall 2021, Summer 2021,** and **Spring 2021**. You should now be able to see courses from Spring 2021 - Winter 2022.

Please note: we are aware that a small percentage of courses did not convert yet, so if you are missing a course or courses from these semesters you can [check the exception list](#); we are actively working to bring these known conversion exceptions into the NEW Course Review area as quickly as possible. If your course is not in Brightspace and also not on this list, please submit a Brightspace support ticket and we will look into the situation.

If you need content to be placed in a Fall 2022 course and/or if you need to request conversions for courses not in one of these six semesters, please read the next section carefully.

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## Conversion Requests

You can still request conversions of Blackboard content to Brightspace throughout summer 2022. There are two primary options that you can access on the [Brightspace Support Ticket](#):

### Courses Needed for Fall 2022

If you need content moved into one or more of your Fall 2022 courses, you can use the **Course Conversion (Blackboard to Brightspace only)** option on the Brightspace Support Ticket. After you choose this option, you will be asked if the course is needed for Fall 2022 and you should select "yes." We will then manually convert your course(s) from Blackboard to Brightspace and place it/them in the Fall 2022 course shell(s) that you designate on the form.

Processing time on these requests is dependant on the size of the course to be converted and the queue for conversions. You will be notified in the ticket when the course is converted.

### Courses Needed Beyond Fall 2022

If you have a course in a semester other than Summer 2022, Spring 2022, Winter 2022, Fall 2021, Summer 2021, or Spring 2021 that you would like converted to Brightspace and is not needed for Fall 2022, select the **Course Conversion (Blackboard to Brightspace only)** option on the Brightspace Support Ticket in the "Pick a Support

Category" area and then select "no" when asked if the course is needed for Fall 2022.

You can then request up to four courses per ticket for conversion. Requests for this batch of conversions can be made until September 18, 2022 and the conversions will be processed immediately after that date. Processing time will be dependant on the number of courses requested, the size of the courses, and the length of the course conversion queue; we will send an announcement when the conversions are complete.

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## Bb Collaborate Discontinued

As a reminder, Blackboard Collaborate Ultra will be discontinued along with Blackboard on August 21, 2022. For more about this, including how to download any Collaborate recording you want to keep, you can review the message we sent on May 23, 2022: [End of Use: Blackboard Collaborate](#).

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## Ensemble Discontinued

The [Ensemble media platform has been officially discontinued](#). If you have any remaining Ensemble links in your courses, they will need to be changed to Panopto links: Panopto is now the official media platform for the campus. For any questions about Ensemble being discontinued, please submit a [Media Recording and Storage Support ticket](#).

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## Getting Brightspace Migration Help

The two best ways to get assistance with Brightspace or to ask questions about the migration are as follows:

1. Attend a live drop-in session - check our [OIT Events site](#) for all upcoming dates
2. [Submit a Brightspace Support Ticket](#)

We look forward to assisting you!

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