Course Review Sites Now Available

Check them out on Brightspace!

Four semesters of courses have now been converted from Blackboard to Brightspace: Spring 2021, Summer 2021, Fall 2021, Winter 2022. You should now see these courses in the NEW Course Review area of Brightspace (screen shot below).

Please note: we are aware that a small percentage of courses did not convert, so if you are missing a course or courses you can check the exception list; we are actively working to bring these known conversion exceptions into the NEW Course Review area as quickly as possible. If your course is not in Brightspace and also not on the list, please submit a Brightspace support ticket and we will look into the situation.

Reporting Issues: Review Courses

Please begin your review process by taking the following steps before you begin to edit or otherwise work on the courses in Brightspace:

1. Check that all courses that you used (i.e. courses that have content in them) in Blackboard in these four semesters have converted to Brightspace.
2. For every course that you will use in the future, review every part of the course to make sure that nothing substantial is missing (see the issues vs woes section below) and that everything is working as expected.
3. If you are missing any courses that you expected to be in Brightspace and/or if any courses that converted are missing substantial content, stop working and submit a Brightspace support ticket. If we need to reconvert the course, you’ll lose any edits or changes you made to the course in Brightspace, so it is important to fully review everything before beginning revision work.

While we are working to have as seamless a transition as possible between Blackboard and Brightspace, there will be times when 100% of the course does not convert. In some cases, this will be because Brightspace does not have a parallel tool to one that existed in Blackboard (ex. Brightspace does not have wiki, blog, or journal tools). In other cases, content may be in a dated format, a format not recognized by Brightspace, or may have become corrupt over time.

Please review the Conversion Woes vs Conversion Issues article to learn more about what is considered a major “issue” that should be reported and what is a “woe” that should be handled by individual faculty. Of course, if you are not sure, please contact us and we can discuss the situation with you!

Upcoming Conversions

Additional conversions will be processed in three more batches:

1. Processing now: All Spring 2022 courses, plus any requests for additional courses that were received by June 1.
2. Processing in early to mid-August: any requests received between June 1 and August 1.
3. Processing in late September 2022: All Summer 2022 courses, plus any requests for additional courses that are received between August 1 and September 18. This will be the final conversion.

Please note: You do not need to wait for the above conversions to happen if you need content for a Fall 2022 course; requests for Fall course conversions can be made throughout summer 2022 and will be processed immediately in the order in which they are received.

Questions?

The two best ways to get assistance:

1. Attend a live drop-in session - check our OIT Events site for all upcoming dates
2. Submit a Brightspace ticket

Stay Up-to-Date

Visit the New Palz DLE Website

In addition to the messages sent by the SUNY New Paltz migration team, you can also follow migration news and find information on the New Palz DLE Migration site at newpaltz.edu/dle.

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