



INDEPENDENCE

★ UTILITIES ★



Severe Storms and Reporting Power Outages

Severe weather season is in full swing and in some instances high winds and tornados can result in power outages. Please keep in mind the following information in the event of a power outage:

- Avoid downed powerlines and report it immediately

- To report a power outage call (816) 325-7550
 - Provide your phone number listed on the account, location, and when the power outage occurred
 - Only report a power outage from the phone number associated with your account. If you report other locations not associated with your phone number it increases misinformation, response time, and inaccurately represents where outages may be occurring
 - Contact Customer Service at (816) 325-7378 to update your account information when you change phone numbers.
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Improving Stormwater Quality Through Rain Gardens and Native Plants

A rain garden is a shallow basin that is designed to help capture stormwater runoff. It is a shallow depression in your yard made up of a soil mixture including sand, compost, and topsoil with a variety of native plants. Stormwater runoff collects in the rain garden and is then filtered through the layers of soil, releasing into the ground.

One of the most significant benefits of rain gardens is their capability of absorbing significant amounts of water. This reduces flooding and diverts pollutants, helping maintain a cleaner water supply.

Consider creating a memorable outdoor space and improve stormwater quality in your neighborhood by adding a rain garden to your yard. They are a great addition to anyone's yard, bringing beauty and functionality to any home. Pick a low-lying area in your yard where the most runoff flows, but do not put your garden where water ponds; this means that the soil is slow to absorb and would most likely drown your flowers. Make sure that you put your rain garden at least 10 feet away from your house to avoid flooding in your basement or damaging your foundation.

There are many different types of flowers you can plant in your rain garden. Native plants are ideal and can bring butterflies and birds into your garden. Native plants are perennials that are great at conserving soil and water; they do not need fertilizer to thrive and are long lasting because they are adapted to local weather and conditions. A few native plants that work in our region include Cardinal Flower, Purple Cornflower, Black-eyed Susan and Prairie Blazing Star.

For more information on rain gardens please visit www.rainkc.com. You may also contact Municipal Services at 325-7711 to get a free brochure on how to make a rain garden.

Water Quality Report Available

The City of Independence's Water Department is committed to providing high-quality and safe drinking water. The water is supplied from 42 wells located at the Courtney Bend Water Treatment Plant. The well water is softened and disinfected at the Treatment Plant, which meets or exceeds all federal and state quality regulations. Over 50,000 tests are done annually before, during, and after treatment at our certified laboratory.

The Consumer Confidence Report, an annual water quality report demonstrates Independence's commitment to safe and high-quality drinking water. The 2021 Consumer Confidence Report is now available at www.independencemo.org/ccr.



Severe Weather Notifications

Sign up to receive text, email, and phone alerts from the City's Emergency Preparedness Division at indep.us/weatheralerts

SEVERE WEATHER NOTIFICATIONS

Sign up to received a text, phone, or email message when severe weather comes to our area.

indep.us/weatheralerts



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Drop-off Depot

875 Vista Avenue 8AM-3PM 2nd Saturday April - October




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