Budget & Finance Support promotes training, tools, and communications to take full advantage of the financial system. For general system issues, please submit a ticket in the Budget & Finance portal and search by KB#.

**Announcements**

- **FRC Changes**
  - The Oracle Financials Cloud production site has a variable quarterly maintenance window. When a planned outage is known, it will be communicated via system maintenance windows. When an outage is unexpected, it will be communicated via the Services & Support portal.
  - A new notification banner has been added to the Services & Support portal to notify you of financial system outages and significant processing delays should they arise.

- **New Feature Updates**
  - A new feature, the Oracle Financial Reporting Center (FRC), has been launched. The FRC provides a single user interface for viewing reports.
  - The FRC is designed to bring back all projects, including those that have not been funded, and to provide a consolidated view of all financial data.
  - The reports are searchable by Business Unit, FinUnit, and Project Manager. The report is designed to bring back all projects, including those that have not been funded, and to provide a consolidated view of all financial data.

**Training & Engagement Resources**

- **Oracle Report Roadmap**
  - The Oracle Report Roadmap is designed to support budget and finance teams, departments, and support networks across the university. The roadmaps are structured to offer clear guidance on how to access and use the FRC.

**Financial Information System Go-Live**

- The Oracle Financials Cloud production site has undergone a significant change. The new system launched on December 21, 2020, and is designed to support budget and finance teams, departments, and support networks across the university.

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**Training & Events Calendar**

- **Recorded webinars**
  - **Oracle PPM Cost Transfer Feature Launches December 21**
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