Summer 2022 Brightspace Pilot



Dear Student.

You are receiving this message because you are enrolled in one or more Summer 2022 courses that is part of the pilot of our new digital learning environment, D2L Brightspace.

Here is a list of FAQs related to accessing and using the new learning platform:

What courses are piloting Brightspace in Summer 2022?

Only 24 courses are using Brightspace in Summer 2022. You can check this up-to-date list of pilot courses to confirm which of your classes is using Brightspace.

Is it possible that I will be using Blackboard and Brightspace in Summer 2022?

Yes, if you are taking more than one course it is possible that you might need to use both platforms. If you have another course that is not on the pilot course list, that means it will be offered in Blackboard.

How do I access Brightspace?

To learn more about logging in to Brightspace, follow the steps in the <u>Brightspace Login article</u>.

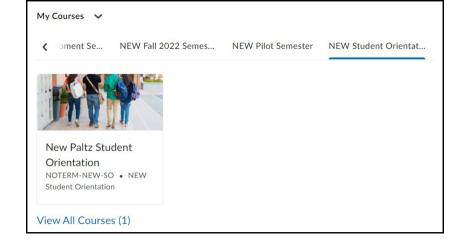
When can I see my course or courses in Brightspace?

If you registered for your course prior to May 17th you should have access to your course(s) in Brightspace by the end of the day on May 18th. If you register after May 18th, you should see your course in Brightspace within 24 business hours of enrolling.

How can I get help with Brightspace?

There are a number of good resources for using Brightspace:

- <u>Find articles on our New Paltz Support Site</u> (it is growing!)
- Submit a Brightspace support ticket for questions or concerns
- You can check out Brightspace's FAQ page
- Take the New Paltz Student Orientation on Brightspace





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