



# FIRST YEAR

*UW-Platteville Academic Support Programs*

# 5

## First Year Five - ITS Edition

August 13, 2018/ Issue 3

Every week for the remainder of the summer, we'll send you another issue of the First Year Five, an e-mail newsletter filled with five tips to help new students connect, learn, and succeed at UW-Platteville. We hope you find this newsletter helpful in aiding with your transition to becoming a Pioneer.

**Please complete the survey for New Student Registration!!**

[Click to fill out NSR Survey](#)

# 1

### IT Stuff to do BEFORE you arrive on campus

**Install antivirus on your devices.** This is required for access to our network. Find [Information about Antivirus Software](#) in the ITS Knowledge Base.

#### Pack these items:

- “Restore media” - discs used to install your software in case you need to reinstall
- Laptop cables (for security)
- Coax TV cables for all residence halls except Rountree

**Verify your TV has a QAM tuner.** For all halls, your TV must have a QAM tuner in order to receive the new digital channels. Please check the model number with the manufacture to verify that your TV has the correct equipment to receive the on-campus cable. For additional information, check the ITS Knowledge Base under [“cable TV”](#).

**Check your cell phone coverage.** The best services that work in the Platteville area are US Cellular and Verizon. If you have

### Upcoming Events and Important Dates

For ticketed events, visit the [University Box Office](#).

**Aug 27** [Textbook Center Fall Pick-up Hours Begin](#)

**Aug 31** [New Freshmen Late Registration](#)

**Sept 1** New Student Move In

**Sept 1** [New Student Welcome Picnic and Scavenger Hunt](#); Platteville's Historic Downtown

**Sept 1-3** Welcome Weekend ([full schedule](#))

**Sept 2** [Pioneers Pay It Forward Community Service Project](#) (limited

anything else, you may want to investigate alternatives.

**Plan your eats.** Effective immediately, you can add money to your eAccount at <https://www.uwplatt.edu/passport/e-accounts>. After you create your online account, you can download the Blackboard Transact Mobile eAccounts app for your mobile device for future convenience!

## 2

### IT Stuff that will happen DURING Move-in & Welcome Weekend

ITS staff will be available in the residence halls to assist you on Move-in Weekend.

Amongst other things, we can help you:

- [Register your devices](#)
- [Connect to the network](#)
- [Install your printer](#)

Our staff will also be available via phone or email. See contact information below.

## 3

### IT Stuff you will use AFTER you get here

Oh, so many resources!! Here are just a few of the amenities available to students.

**Printing allowance.** Every student receives an allowance of \$3 each semester toward printing from campus devices. Check out full details in the [Student Printing Policy and Procedures](#).

**Network storage.** 5GB of storage - FREE - backed-up, secure, and available from any campus computer PLUS any device with internet access via [Online Storage](#).

**Virtual desktops.** Not feeling well? Don't feel like tromping through the Wisconsin winter to visit the computer lab? [Download the virtual client](#) and access general lab software AND your network storage from your personal device!

**Equipment checkout.** The ITS Help Desk has laptops, media equipment, and more available for checkout - free of charge! Check out [our website](#) for full details.

**UW-Platteville app.** Your connection to UW-Platteville through your mobile device. [Available for both iOS and Android](#).

Don't forget these biggies from the Shortcut menu on any campus webpage:

to first 175 students who sign up, sign up ends Aug. 14)

**Sept 2 Skillet;** doors open at 6 p.m., Williams Fieldhouse (ticketed event)

**Sept 4** First Day of Classes

**Sept 7-9** [Platteville Dairy Days](#)

**Sept 10** [Initial Fall Bill Due Date](#)

**Sept 10** Self Service registration and course add ends

**Sept 11-12** Fall Involvement Fair; 11 a.m.-2 p.m.; West Lawn near Markee Pioneer Student Center

**Sept 13** Community Service Fair; 11 a.m.-2 p.m.; Northwest Patio of Markee Pioneer Student Center

**Sept 17** Self Service course dropping ends

**Sept 24-27** [Fall Career Fair](#)

**Sept 30-Oct 6** Homecoming

**Oct 6** [Homecoming Hustle](#); 7:15 a.m.

**Oct 19-21** [Family Weekend](#)

**Oct 26** Fall Break (No Classes)

**Nov 9** Last day to drop/withdraw from full semester course with "W" (withdrawn) noted on transcript

**Nov 22-25** Thanksgiving Recess

**Dec 17-21** Finals Week

**Jan 3-18** Winterim Session

• [Desire2Learn](#) - the campus learning management system where instructors may post assignments, discussions, quizzes, and more

• [PASS](#) - personal info, tuition, financial aid, and grades, to name a few

• [Office 365](#) - email, calendar, and 1TB of personal storage in OneDrive

REMINDER: Any time you log into the campus network from res hall, lab, or mobile device, you are agreeing to the [Acceptable Use Policy](#). I will not use my uwplatt email account

- to run a business
- to spam or hack others
- to commit criminal offenses
- to violate copyright laws by downloading music or movies without paying for them; read the complete [Copyright Policy including consequences](#) in the ITS Knowledge Base

## 4

### IT CYA: Cover your Assets (and Ours)



Your campus password is the key to all of your personal information, grades, coursework - everything.

Follow the **Toothbrush Rule** and share with no one

- not even your parents!

(For instructions on granting other people access to your grades and bills, check out this article on [Managing Guest User Access through PASS Express](#).)

**Repeat after me:** ITS will never ask for your username and password in an email... or via a link in an email... or via a form a link in an email. Never, ever. **SERIOUSLY!** If we need you to log into a system to troubleshoot an issue, we will have you log in for us.

**Information security is everyone's responsibility.** Your uwplatt email account is your official campus account - PLEASE CHECK IT REGULARLY!

Unfortunately, not all email is official or friendly. Phishing attacks try to con you out of your money, your identity, or your access to other Pioneers and campus systems. Problem is, phishing messages can appear quite safe.

Jan 22 Spring Classes Begin

Mar 16-24 Spring Break

Apr 19-22 April Break

May 13-17 Finals Week

Visit UW-Platteville's [event calendar](#) or [PioneerLink](#) for more Pioneer happenings.



### Athletic Events



Stay up-to-date on the latest sporting news by visiting [athletics.uwplatt.edu](http://athletics.uwplatt.edu).

Find us on 

How can you tell what is legitimate from what is malicious?? A suspicious message may...

- Contain all sorts of spelling or grammatical errors - or makes no sense.
- Not be signed by an official campus department (like the ITS Help Desk) or employee and does not include contact information.
- Urge you to take some immediate action such as “verifying your account”

Gotta see it to believe it? We have mocked up [real-life examples](#) for you in the ITS Knowledge Base.

What do you do if you get a suspicious email? [Report it](#) to the ITS Help Desk if you have time. Otherwise just delete it. Better safe than sorry, we say.

One more time with feeling... ITS will never ask for your username and password in an email... or via a link in an email... or via a form from a link in an email. **Never, ever. SERIOUSLY!**

## 5

### Tech Support: We are here for you!

Need tech assistance? Contact the ITS Help Desk!

- Email: [helpdesk@uwplatt.edu](mailto:helpdesk@uwplatt.edu)
- Phone: 608.342.1400
- Visit: 1st floor of Karrmann Library
- Website: [www.uwplatt.edu/helpdesk](http://www.uwplatt.edu/helpdesk)

Once you're moved in, ResNet is there to serve. ResNet is a division of the ITS Help Desk dedicated to providing students in the residence hall with access to technology resources. Find out more at [ITS FAQ](#).

For DIY tech support, the [ITS Knowledge Base](#) is available 24/7 with answers to your campus technology questions from any device with an internet connection.

Enjoy the rest of your summer. We look forward to connecting with you this fall!



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