### **STETSON UNIVERSITY**



### Hello, Hatters!

Please be on the lookout for our monthly Financial Aid Newsletters for important information regarding financial aid updates and reminders. If you're looking for answers to FAQs, you might be able to find them by following us on social media!

Find us on Instagram @stetsonuniversityfinaid and Facebook Stetson Financial Aid.



FAFSA is going through some changes for the 2024-2025 academic year. The FAFSA is anticipated to be available for completion on December 31, 2023. FAFSA results will be sent to the school on or about January 31, 2024.

#### **FSA ID**

As you get ready to fill out your FAFSA for the 2024-2025 academic year, be prepared with your FSA ID.

### Forgot your ID?

Visit <u>studentaid.gov</u> and click on the green owl icon in the bottom right corner of the screen. This will open up "Ask Aiden." Select the appropriate prompts to recover your FSA ID.

### Don't have an ID?

Click <u>here</u> to create an account through Federal Student Aid.



new SAVE Plan.

October 5th

Login (FSA ID) issues

I can direct you to info you may find helpful if you're experiencing an issue with one of the following:



11:09 AM

Get help recovering my username and password



Let's get you logged in-select what you need help with.

11:09 AM

Forgot my username

Forgot my password

I need help with both



Type a Message 0/140





## Don't forget FERPA!

The 1974 Family Educational Rights and Privacy Act (FERPA) protects the privacy of a student's educational record.

The Office of Financial Aid adheres to FERPA by protecting the student's right to privacy of their financial aid account.

### To allow someone access to your financial and other Stetson University records:

- 1. Log into your My.Stetson portal
- 2. Click on the "Authorized Users" tile to complete the form
- 3. This is a 2-part authentication, you complete one part, then the person(s) added will complete a second part after receiving a confirmation email

The Office of Financial Aid cannot speak with anyone about the student's financial aid unless they are granted permission by the student.



Q: When will Spring bills generate?

A: Tomorrow, November 21st.

### How can I view my updated billing statement?

A: Follow these steps to view your most recent billing statement:

- 1. Login to your MyStetson portal.
- 2. Click on "Student Dashboard."
- 3. Click on "Student Account" on the left hand side of your screen.
- 4. Click on "Account Detail and Balance."
- 5. Select the current term (2023-2024).
- 6. Your current balance and an updated list of your financial aid will be listed at the bottom of the page.

# FATV

Stetson University's Office of Financial Aid has videos covering hundreds of topics involving financial aid at <u>FATV</u>. Click <u>here</u> to check it out!



#### **More Questions? Ask Hattie!**

Visit our financial aid website at <a href="stetson.edu/administration/financial-aid">stetson.edu/administration/financial-aid</a> and click the green bubble labeled "Questions?" in the bottom right corner of your screen to chat with Hattie. Hattie can help with general questions about admissions and financial aid.

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