**Responsibilities, Identify their resources based on the following questions:**

- What can I do to help? What is my current role in the process?
- Who can I contact for further assistance?
- Where can I find training materials or resources?

The Support Framework: Your Guide to Finding Help

- **Oracle:** For questions related to Oracle applications, visit the Oracle Support site or contact the Oracle Help Desk.
- **Concur:** Support is available through the Concur Knowledge Base or by contacting the Concur Customer Support team.
- **Procure-to-Pay:** Information on process, policies, and resources can be found on the Procure-to-Pay website. Contact Procure-to-Pay for specific questions.

**Commonly Used Reports**

- **Travel Expense Report:** Access the report through the UC San Diego Finance Help Line. Knowledgeable agents are standing by to assist you and answer your questions.

Call the UC San Diego Finance Help Line! Knowledgeable agents are standing by to assist you and answer your questions.

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**Camp IPPS** is back with 30 instructor-led zoom courses spanning hot topics in Oracle, Concur, Payables, Logistics, and more!

- **August 15-19, 2022**
  - **Camp IPPS**

**A Training Library**

- **Introduction to Oracle Procurement & Payables eCourse**
- **Oracle: Buying and Paying for PO**
- **UC San Diego Travel: Before You Go**
- **UC San Diego Travel: Reporting Expenses**
- **Oracle: Processing a PO**

**July 21-28, 2022**

- **Procure-to-Pay Office Hours**
- **Fund Management Office Hours**
- **Internal Controls Office Hours**
- **Research Administration Activity Dashboard**

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- **Pending External Validation** Delay in Concur
- **Procure-to-Pay** enhancements
- **Payment Request Form** enhancement

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**Procure-to-Pay**
Who can help escalate?

How do I suggest enhancements?

Bookmark or download a copy for quick links to various resources available to you.

Each Tuesday, the Weekly Digest provides important updates related to Budget & Finance, including Oracle Financials Cloud and Concur Travel & Expense.

Our goal is to deliver timely information that matters to you.

Not sure where to find answers? Get started using our Support Framework.

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