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December 14, 2021 | 50th Edition

How to Resolve POETAF/COA Failed Validation Errors in Concur

After a Concur Request or Expense Report is submitted, chart string information is validated against data in Oracle. If your Concur document was rejected due to a chart string error, this indicates the chart string you entered is not valid or not recognized by the system.

1. **Understand the Error**
   - POETAF/COA validation errors occur when the chart string you entered is not valid or not recognized by the system.
   - Contact Concur Support for instructions on how to resolve this issue.

2. **Review Chart String Information**
   - Check the chart string information carefully.
   - Ensure all required fields are populated correctly.

3. **Check Concur Support**
   - Visit the Concur Support website for troubleshooting tips.
   - Contact Concur Support for assistance.

4. **Contact Oracle Support**
   - If the issue persists, contact Oracle Support for further assistance.

**Reminder:**
- Before the respective fiscal close cutoff dates, it is crucial to move any pending transactions from the Travel & Entertainment Card and Procurement Card cardholders.

**Oracle Redwood Overview**

Oracle Redwood is the next-generation user interface for Oracle Financials Cloud and Concur Travel & Expense. It offers a more intuitive and streamlined experience for users.

**Oracle Redwood UI Blink Page**

Oracle Redwood Overview eCourse is now available for free. This eCourse provides a comprehensive overview of Oracle Redwood UI features and benefits.

**Oracle Redwood UI Information Session**

Oracle Redwood UI Information Session will be held on January 6. This session will provide a hands-on demonstration of Oracle Redwood features.

**Oracle Redwood January 2022 Launch**

The Oracle Redwood January 2022 Launch is around the corner! Please mark your calendars for this exciting event.

**Oracle Redwood Toolkit**

Oracle Redwood Toolkit is now available to all registered users. This toolkit includes resources and instructions to get started with Oracle Redwood.

**Oracle Redwood Best Practices**

Oracle Redwood Best Practices will be updated every Thursday. These updates will provide important tips and best practices for using Oracle Redwood.

**Oracle Redwood Updates**

Oracle Redwood updates are available on the Oracle Redwood page. Visit the page for the latest updates and resources.

**Oracle Redwood News**

Oracle Redwood News is now available on the Oracle Redwood page. You can subscribe to the newsletter to receive the latest news and updates.

**Oracle Redwood Features**

Oracle Redwood features include:
- **UI Blink Page**
- **UI Information Session**
- **UI Overview eCourse**

**Oracle Redwood Login**

Oracle Redwood login is now available for all registered users. Visit the Oracle Redwood page for instructions on how to log in.

**Oracle Redwood Issues**

If you encounter any issues during login, you can request access support.

**Non-Production Environment**

Non-Production Environment - VPN and SSO are required. Since this is a test environment, data may not be the same as in production. If you experience any issues, please contact Oracle Support.

**Oracle Redwood Changes**

Oracle Redwood changes have recently been made to the Oracle Redwood page. You can view the upcoming Oracle Redwood UI changes in the Oracle Test environment.

**Oracle Redwood Test Environment**

You can view the upcoming Oracle Redwood UI changes in the Oracle Test environment. This is a test environment, data may not be the same as in production. If you experience any issues, please contact Oracle Support.

**Oracle Redwood Integration**

Oracle Redwood integration is now available for all registered users. Visit the Oracle Redwood page for instructions on how to integrate with other systems.

**Oracle Redwood Office Hours**

Oracle Redwood Office Hours are available on the Oracle Redwood page. Visit the page for the latest office hours.

**Oracle Redwood Training**

Oracle Redwood training is now available for all registered users. Visit the Oracle Redwood page for instructions on how to access the training.

**Oracle Redwood Resources**

Oracle Redwood resources include:
- **Oracle Redwood UI Blink Page**
- **Oracle Redwood UI Information Session**
- **Oracle Redwood Overview eCourse**

**Oracle Redwood Budget & Finance YouTube Channel**

Oracle Redwood Budget & Finance YouTube channel is now available. Visit the channel for video tutorials and resources.

**Oracle Redwood Fund Management Office**

Oracle Redwood Fund Management Office is now available. Visit the office for important updates and resources.

**Oracle Redwood Fund Management Office Hours**

Oracle Redwood Fund Management Office hours are available on the Oracle Redwood page. Visit the page for the latest office hours.

**Oracle Redwood Update**

Oracle Redwood Update is now available. Visit the page for the latest update.

**Oracle Redwood Update Summary**

Oracle Redwood Update Summary is now available. Visit the page for the latest summary.

**Oracle Redwood Update Details**

Oracle Redwood Update Details is now available. Visit the page for the latest details.

**Oracle Redwood Update Resources**

Oracle Redwood Update Resources include:
- **Oracle Redwood UI Blink Page**
- **Oracle Redwood UI Information Session**
- **Oracle Redwood Overview eCourse**

**Oracle Redwood Update News**

Oracle Redwood Update News is now available. Visit the page for the latest news.

**Oracle Redwood Update Issues**

Oracle Redwood Update Issues are available on the Oracle Redwood page. Visit the page for the latest issues.

**Oracle Redwood Update Resources**

Oracle Redwood Update Resources include:
- **Oracle Redwood UI Blink Page**
- **Oracle Redwood UI Information Session**
- **Oracle Redwood Overview eCourse**

**Oracle Redwood Update News**

Oracle Redwood Update News is now available. Visit the page for the latest news.