How to Resolve POETAF/COA Failed Validation Errors in Concur

To resolve the most common COA and POETAF validation error alerts, the resolution will depend on the specific error message and the chart string involved.

1. **Chart String Identification**: After a Concur Request or Expense Report is submitted, chart string information is automatically saved. This information is crucial as it helps in identifying the correct chart string to be used for accounting purposes.

2. **Review and Update Expense Report**: Before the respective fiscal close cutoff dates, you should review and update any pending transactions. Move them onto the proper Expense Report(s) and, as applicable, submit them for approval.

3. **Adequate Accounting**: To adequately account to UC San Diego for expenses within a reasonable period of time, you should move any pending transactions from the Travel & Entertainment Card and Procurement Card cardholders must use accurate chart strings when submitting expense reports.

4. **Reconcile Transactions**: Reconcile your university card transactions regularly. This ensures all accounting entries are correct, any applicable sales tax is applied, and outstanding balances are promptly identified.

5. **Cost Transfer Emails**: Updates have recently been made to the Cost Transfer Emails that are sent to PPM and AR. This includes the following changes:
   - Ability to search by workflow group on Transfers Approval report.
   - Project Name and Project Number separate on Transfers summary.
   - Ability to search by initiator added to Transfers summary.
   - Ability to search by Project Owning Org on more reports.
   - Funding Source and High Risk Flag now visible on more reports.

Additional Resources for Users - Oracle Redwood Toolkit

- **Oracle Redwood Overview eCourse**: Review this short eCourse for a comprehensive overview of how to use the Oracle Redwood theme.
- **Oracle Redwood UI Information Session**: Register for the Oracle Redwood UI Information Session to get a firsthand glimpse into the new Oracle theme, set to launch January 2022! To prepare for the Oracle Redwood launch, join the event on Thursday, December 16, 10:30am - 11:00am.

Oracle Redwood Overview

Oracle Redwood is an Oracle theme update. It is a UI change only, and does not impact budget & finance, including Oracle Financials Cloud and Concur Travel & Expense.

- **What is changing?**
  - A shift from icons to tabs on the Oracle homepage.
  - Slightly darker background.
  - Dark, global header.
  - Right navigation bar.
  - 1 column from 2 columns on the direct navigation.
  - A new portal icon.

- **What is not changing?**
  - No impact to any integrations or external systems.
  - No changes to the data within the Oracle applications.
  - No changes to the underlying database.
  - No impact to imaging or retention systems.
  - No impact to data within the Oracle applications.

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