How to Resolve POETAF/COA Failed Validation Errors in Concur

1. Verify the chart string error:
   - Look for errors related to the chart string.
   - Check for any special characters or formats.

2. Check the transaction details:
   - Ensure all required information is included.
   - Verify the amounts and dates are correct.

3. Contact Concur Support:
   - Report the issue to Concur Support.
   - Provide all relevant transaction details.

4. Correct the chart string:
   - If possible, correct the chart string before submission.
   - Use the correct chart string for future transactions.

5. Submit the expense report:
   - Once the chart string is corrected, submit the expense report.
   - Follow up with Concur Support if issues persist.

Tips & Tracks:

- Regularly check for and correct chart string errors.
- Use the Concur FAQs and Help Center for guidance.
- Maintain a concise and organized chart string.