Announcements

Concur Reports Now Available in BAH
Four reports displaying Concur data are now available from the ‘Concur’ tab within the Budget & Finance space of BAH! The four reports are:

- Concur Expense Reports: Use this report to view all expenses assigned to a Concur Expense Report.
- Outstanding Card Charges: Use this report to view unreconciled credit card transactions.
- Credit Card Transactions: Use this report to view information on all Concur-related card products (including the Procurement Card, Travel & Expense Card, and CTS air & hotel cards).
- Credit Cardholders: Use this report to view all cardholders that have used their university-issued credit card.

Information about each report can be found on Blink. Stop by IPPS Office Hours every Wednesday in May from 9am-10am to talk to the report developers and get your questions answered.

Capital Project - FF&E (Furniture, Fixtures, and Equipment) Approval Workflow Change
Starting May 1, future projects created for FF&E capital project purchases should be created with the department’s Project Owning Organization with the associated Financial Unit. Currently, all capital project FF&E purchases are approved by a centralized department with FinU 9699908. For all newly created FF&E projects, those purchases should be approved by your department financial unit approver.

What transactions will be affected?

- Requisitions.
- Change Orders.
What is not changing? All existing capital projects will continue to be under FinU 9699908 and approved by the centralized department, journals, and Medical Center capital projects.

When requesting for capital project FF&E set-up, the Financial Unit Name and Code will need to be included.

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To find your financial unit approver, go to: Business Analytics Hub (bah.ucsd.edu) > Budget & Finance > Campus User Roles. Search > Role Name Contains: <Financial Unit> Approver
For any questions regarding the approval or set-up, please create a Service & Support case, Attn: ICA-Capital team.

Financial Accounting Program: Upcoming Information Sessions
The UC San Diego Financial Accounting Program is a complementary professional development opportunity being offered to help you become more effective in your role. This program is currently offered at no cost to eligible career employees through the end of 2023 calendar year!

We invite you to hear more by attending an upcoming Information Session for the following dates. Please register using links below:

- Tuesday, May 9, 2023 @ 10:00am - 11:00am
- Thursday, May 11, 2023 @ 1:00pm - 2:00pm

We encourage you to share this information with your teams, colleagues, and those who may be interested in participating in the full program, or Financial Accounting for Non-Accountants (FAFNA) as a standalone course, or taking the assessment.

We appreciate the partnership with UC San Diego Division of Extended Studies and the support from supervisors across campus and health sciences.

Uber Email Notifications
It's been reported to UC’s Central Travel Office that Uber sent out email notifications to a number of UC employees. The email is legitimate, but it was mistakenly sent out to UC employees and no action is required by any UC recipient. This instance has been discussed with Uber leadership and we do not expect any external distribution by Uber will be circulated. The Central Travel Office apologizes on behalf of Uber for any concern or confusion the notification may have caused.

Extended! FY24 EPBCS Budget Process Survey
Did you help to prepare your department’s FY24 budget plan in Oracle Planning and Budgeting (EPBCS)? We want to hear from you! Your feedback is critical to CBO’s ongoing efforts to improve the campus budget process. Completing this survey should take you less than 10 minutes and will enter you to win one of four $25 VISA cards that we are giving away to thank you for your partnership and participation. The evaluation closes Friday May 12, 2023.
Click here to complete the FY24 EPBCS Budget Process Evaluation Survey

Watch recorded office hours and more on our UC San Diego Budget & Finance YouTube channel.

Fiscal Close Office Hours
Every Wednesday 10:00am - 10:30am
From now until August 2nd, join the Fiscal Close Office Hours to ask questions and provide feedback regarding fiscal close activities.

Hot Topics: Fiscal Close
Wednesday, May 3 @ 11:00am - 12:00pm
Join Integrated Procure-to-Pay Solutions for its next session of Hot Topics to learn how to best prepare your transactions to meet the fiscal year deadlines for the Procure-to-Pay and Travel & Expense spaces.

Benefits and Perks in Negotiated Contracts
Wednesday, May 3 @ 11:00am
UC's contracts with major airlines, some hotels and specific car rental companies include discounts, but many also have travel perks and this session will explore how to find and take advantage of them.

Fund Management Office Hours
Every Thursday @ 11:00am - 12:00pm
At this week's office hours we will walk through the Outstanding Card Charges Report. Come get your questions answered and solidify your knowledge and understanding from a useful and fun information packed session. Don't miss it!

Reporting Workshop: Dashboard of the Week Series
Monday, May 8 @ 11:00am
Join us virtually each week as we dedicate time to training on a specific dashboard or report. The workshop format will include discussions and report demos to help address some of your frequently asked questions. There may also be opportunities to win prizes during the series! Next week's session will feature the Transaction Details on How to Do high-risk ledger review!

Concur: Event Expenses & Other Reimbursements
Thursday, May 11 @ 9:00am - 11:00am
The course will include an in-depth explanation of Concur processes related to meetings, entertainment, and business expense reimbursements. This course will be especially valuable for employees who host meetings and events and want to further their understanding of the expense reconciliation process via Concur. Also, those who previously utilized MyPayments for requesting employee reimbursements for business expenses may attend this course. Intended for preparers, meeting/event hosts, financial managers, and entertainment approvers who are familiar with Entertainment Policy BUS-79 and would like to learn about more advanced meetings and entertainment terminology and concepts.

Topics Covered:
- Learn how to submit event payment requests and employee reimbursements via Concur.
- Review the process to submit event vendor payments.
- Be able to view and reconcile Travel & Entertainment card transactions.

Navigating Hotel Rates
Wednesday, May 17 @ 11:00am
While UC has a global contract with Marriott and other localized hotel agreements, UC's needs are varied from individual travel to conferences and group travel. We will share how to navigate these various options, including understanding government rates and analyzing rate rules and restrictions.

UC San Diego Travel: Before You Go
Thursday, May 18 @ 9:00am - 11:00am
The course will include an in-depth explanation of topics covered in the Concur Travel and Expense eCourse. This course will be especially valuable for employees who travel or book business travel and want to further their understanding of travel preauthorization and UC San Diego's instance of Concur Travel booking tool. Intended for travel arrangers, delegates, travelers, and financial managers who are familiar with Travel Policy G-28 and would like to learn about more advanced Concur Travel terminology and concepts.
Topics Covered:

- Review the process to request travel preauthorization via Concur Request.
- Be able to request a new University Travel & Entertainment Card.
- Learn how to book travel via Concur Travel.

**UC San Diego Travel: Reporting Expenses**
**Thursday, May 18 @ 1:00pm - 3:00pm**
Intended for: Those involved in the process of trip reconciliation for business travel at UC San Diego, including travelers, preparers (Concur Delegates) and approvers.
The course provides an overview of UC San Diego travel policy and procedure, including summarized guidelines, resources, and information about online tools.
In this course, you will learn about Concur processes for prepaying travel and claiming expenses after the business trip occurs in accordance to Travel Policy G-28.

Topics Covered:

- Arranging for prepayment of fees, such as registration.
- Making deposits, such as for hotels.
- Reporting expenses.
- Claiming traveler reimbursement.

**Understanding UC’s Car Rental Rates**
**Wednesday, May 24 @ 11:00am**
This session will go over our car rental program, what that means and how to take advantage of it for personal travel. Melissa Burley (UC Risk Services) will join us to share information on insurance coverage for business rentals.

**Contract and Invoice Creation Training Relaunch**
**Wednesday, May 31 @ 10:00am - 11:00am**
Find out about the PPM contract and invoice process. These resources and training are for individuals new to UC San Diego or those interested in refreshing their knowledge of the PPM contract and invoice process.

**Reporting 1:1 Sessions**
**Sign up** for a 1:1 Zoom session to meet with a member of the BI & Financial Reporting team who can answer your specific questions about financial reporting and dashboards/panoramas in the Business Analytics Hub (BAH).
Call the UC San Diego Finance Help Line! Knowledgeable agents are standing by to assist you and answer Finance-related questions.

Click to access the Event Calendar on Blink, which showcases a consolidated view of Office Hours, Instructor-Led Training sessions, and Hot Topics.

Be sure to try out the different calendar views in the upper right corner!

Tips & Tricks

Resolving Alerts in Concur On Your Own!
Did you know that we have two Knowledge Base Articles (KBAs) that provide guidance on how to resolve alerts in Concur? The first KBA is the How to Resolve Alerts in Concur and it will assist you with troubleshooting common system messages in Concur when submitting Request and/or Expense Reports. It includes a table with Alert Text and the Steps to Take to resolve the issue in order to successfully submit your Request or Expense Report.

The second KBA is the How to Resolve COA/POETAF Failed Validation Errors in Concur. This article also has a table that breaks down the various CoA and POETAF errors, what they mean and how you can resolve it. Both of these KBAs are a great resource to review before submitting a case about an alert that you do not know how to resolve in Concur. This will save you time and empower you to become a Concur super-user!

When does the Use of Per Diem Apply to your Trip?
For travel Inside of the Continental United States, Per Diem applies for 30 days or more of travel. You can also claim Per Diem for travel Outside of the Continental United States (including Alaska, Hawaii, and US territories like Puerto Rico or Guam) and all foreign destinations.

There are two ways you can claim per diem on your trip:

- **Travel Allowance Feature**: Concur has a built-in feature to help you claim Per Diem called the Travel Allowance Feature. When this feature is used and the dates and locations of travel have been inputted, the system will automatically calculate the appropriate Per Diem rates for the location traveled.
- **Attaching the Published Per Diem Rates**: We understand that there are more complex travel scenarios, so if you do not use the Travel Allowance feature, you will be required to attach a copy of the Published Per Diem rates sheet. This can
be obtained from the State Department website as your supporting documentation. At time of audit at the Central Office we will reference this document when reviewing your meals and lodging expenses. The Central Office does not have visibility to the published rates when the travel allowance feature is not used.

When claiming Per Diem, please note that per UCOP Travel Policy G-28, the expense report should reflect the traveler’s actual costs up to the allowable amount. Claiming actual expenses is the best use of the University’s funds.

The Support Framework: Your Guide to Finding Help
Learning all there is to know about budget & finance can feel daunting.

The Support Framework is designed to help the Budget & Finance community, including faculty or staff with financial responsibilities, identify their resources based on the following questions:

- What can I do on my own?
- Where can I get help?
- Who can help escalate?
- How do I suggest enhancements?

Bookmark or download a copy for quick links to various resources available to you.

Each Tuesday, the Weekly Digest provides important updates related to Budget & Finance, including Oracle Financials Cloud and Concur Travel & Expense. Our goal is to deliver timely information that matters to you.

Not sure where to find answers? Get started using our Support Framework.

Visit Our Website | Subscribe to our YouTube | Contact Us

UC San Diego