**Support Framework: Your Guide to Finding Help**

- **Where do I go to submit an enhancement or idea?**
  - MyPayments
  - Report & Analysis
  - Faculty and Researcher Panorama
  - Default Project Payroll
  - GL-PPM Reconciliation
  - DOPES
  - Cognos
  - Tableau

- **Where can I find help with financial problems related to UC San Diego?**
  - Financial Operations
  - Budget & Finance
  - Human Research Protection
  - Animal Care Services

- **What can I do if I'm seeing issues with the expansion of the Project Summary feature in CPM?**
  - Attend the Fund Management Office Hours on Every Thursday, 11:00am - 12:00pm

**Oracle System Maintenance**

- **Oracle will be down for scheduled maintenance on**
  - Tuesday, April 12, 2022
  - 10:00pm to 11:00pm

**Human Subject Compensation: Final Call To Return Unused Scrip Checks**

- To return unused Scrip, write VOID on the face of the checks and mail them to Disbursements, MC 0955. Please include the following information:
  - The full COA in which you’d like the funds to be returned to
  - The original Scrip check number
  - Where the Scrip check was written
  - A brief description of the project and the scrip you wish to return

- All Scrip checks were stale dated as of June 19, 2021, and are no longer negotiable. If you have any outstanding items left and wish to receive funds back, all items must be returned no later than May 31, 2022.

**Faculty and Researcher Panorama, Default Project Payroll, GL-PPM Reconciliation, DOPES, etc.)**

- Cognos and Tableau will be unavailable starting at 6:00pm to 7:00pm on Friday, April 15, 2022.

**VPN Requirement Removal**

- Please try out the different calendar views in the upper right corner!

**Consultant**

- To contact a consultant, call 619-824-3677.

**Budget & Finance Weekly Digest**

- **Oracle System Maintenance**
  - Tuesday, April 12, 2022
  - 10:00pm to 11:00pm

- **Access Issues to Oracle & Concur for New Hires Resolved**
  - If they continue experiencing issues logging in, please have them submit a ticket to its-bia@ucsd.edu.

- **May 31, 2022**
  - Any outstanding items left and wish to receive funds back, all items must be received no later than May 31, 2022.

- **June 19, 2021**
  - All Scrip checks were stale dated as of June 19, 2021, and are no longer negotiable.

**Ask the UC San Diego Finance Help Line!**

- We'll answer your questions or find a solution together.

**Tips & Tricks**

- Be sure to try out the different calendar views in the upper right corner!

**The Support Framework: Your Guide to Finding Help**

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- Inclass-Led Training sessions, and Hot Topics.
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**The Full COA**

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Budget & Finance, including Oracle Financials Cloud and Concur Travel & Expense.

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