

Division of Information Technology

IT News for Students: Spring 2023 Tech Matters

Stony Brook's Spring Semester starts on January 23, 2023! DoIT is here to help

Is your Instructor using Blackboard or Brightspace this semester?

Not all courses use our learning management system. If you do not see a course in Brightspace or Blackboard, it does not mean that you are not registered.

SOLAR is the official record of registration. Reach out to your instructor if you have questions about which system they are using.

Blackboard

Need assistance?

Visit <u>DoIT's Blackboard Service page for students</u> for information about how to log in and use Blackboard.

If your instructor is using Blackboard this semester, we strongly advise you to save any assignments that you create to your <u>Google Drive</u> or locally so that you can access them should you need to after the semester has ended. <u>Blackboard access</u> ends 10/4/2023.

If you have any incompletes that extend past that date, you will need to make alternate arrangements for assignment submissions with your instructor(s).

Brightspace

Need assistance?

DoIT's Brightspace team has compiled "<u>Brightspace Tips for students</u>", and you can find additional information at https://brightspace.stonybrook.edu.

Stony Brook has contracted with SUNY's Helpdesk so that support is available to instructors & students 7 days a week, nights and weekends. Visit https://online.suny.edu/help/ for hours and contact information.

In need of a laptop?

Students can borrow a laptop from the Melville Library SINC Site (while supplies last).

Printing Services

All registered students have a print quota of ~1500 pages each semester. For details about how to print from anywhere & locations of where to print, visit: https://it.stonybrook.edu/services/printing

Respondus Lockdown Browser

Are your exams online this semester?

If you have courses this semester that are using Respondus LockDown Browser and/or Monitor, you must install Respondus Lockdown Browser for Stony Brook, available at https://download.respondus.com/lockdown/download.php?id=772113517, prior to the start of the first exam. Should you need help during the exam, click the chat button on the bottom of the screen. For additional help information, visit Respondus's student resources page.

Tech Support

Interested in learning something new?

Academic Technologies Student Technologists offer webinars and workshops on a variety of topics, such as graphic design, programming, spreadsheets, and more! These workshops are available on the CORQ app or online at <u>SB Engage</u>.

Wondering if a system is down?

Subscribe to IT Status to be informed of any campus IT Systems service issues.

Need Help?

Should you need help, visit one of our <u>Tech Stations</u>, access our <u>self-help materials</u>, submit a ticket online at <u>service.stonybrook.edu</u>, <u>chat live</u> with our service desk, or call 631-632-9800 for assistance.

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