

NATIONAL
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COUNCIL



TENN CARE

Shelter Enrollment Newsletter

Helping shelters and providers connect with TennCare!

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The National Health Care for the Homeless Council is under contract with the Bureau of TennCare to provide enrollment support services and TennCare outreach through the TennCare Shelter Enrollment Project. This project exists to ensure that children without homes across the state of Tennessee can have access to medical care and enroll in and enjoy the benefits of TennCare. To that end, we provide training, resources, data, and enrollment events to both consumers and those who serve them in communities throughout Tennessee.



Greetings from the TennCare Shelter Enrollment Project!

We are so glad to be your partner in helping children without homes in Tennessee access quality health care! In this issue, we address preparations for flu season, the TennCare renewal process, training opportunities for your shelter, and second quarter reporting. Let us know how we can help your shelter with healthcare!

[What is the TennCare Shelter Enrollment Project?](#)

Is your play room ready for flu season?

Influenza can be deadly for infants, young children, or those with a suppressed immune

system. Many of your clients are especially vulnerable due to malnutrition, dehydration, poor hygiene, exposure, chronic illness, substance abuse, and crowded living conditions. You can help prepare and protect those you serve!



- Encourage clients to wash their hands!! Hand washing is one of the primary ways to combat influenza. Ensure bathrooms are clean and safe, and hot water and soap are accessible.
- Clean everything! Door knobs, toys, remote controls, landline phones, furniture - sanitize as much as you can, as often as you can.
- Plan ahead! Are you and your team prepared for influenza and a possible outbreak at your program? How will staff respond? How will residents be treated? How can you contain an outbreak without responding punitively to those who are contagious? Determine a course of action now, before the crisis.

Get covered! If you are serving families who do not have TennCare, who have lost coverage, or who are unsure of their insurance status - we can help! Almost every child in Tennessee is eligible for coverage. [Email Cindy](#) to find out how we can assist families with TennCare and do all that we can to keep kids healthy this flu season. *(Image courtesy of sujijetkasettakorn at FreeDigitalPhotos.net)*

Training for Communicable Disease Control in Shelter

Do you know what to do to prevent the spread of disease in your agency? Conditions such as lice, scabies, tuberculosis and flu can be treated and prevented in the shelter environment! We provide training to shelter staff on communicable disease control and a variety of shelter health related topics. [Email Cindy](#) to learn more about free, informative trainings available to your staff and/or residents.

Renewal Packets

TennCare recipients are required to renew coverage annually. Many families who receive EBT (food stamp) benefits were automatically renewed, but not all. Clients can lose coverage if they do not receive a renewal packet due to change of address, if they complete the packet incorrectly, or if they do not return the completed packet in a timely manner. TennCare offers assistance with the renewal process - and so do we! You can check out [TennCare's renewal packet help page](#) or contact the TennCare Shelter Enrollment Project for assistance with the renewal process.

Second Quarter Reports due January 15th!

We are looking for more shelters to join the TennCare Shelter Enrollment Project. Partnering shelters report aggregate data related to children's insurance status and access to primary care visits. Complete the form found [here](#) and return it to Cindy Manginelli via [email](#) or fax (615-226-1656) today.

We would love the opportunity to visit your site and to help the families you serve enroll in TennCare. To find out more about the project or to schedule a visit, training, or enrollment event, email **Cindy** at cmanginelli@nhchc.org.



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