The Support Framework: Your Guide to Finding Help

1. **Quick Access to Resources**
   - **Budget & Finance**: Including Oracle Financials Cloud and Concur Travel & Expense.
   - **Oracle Budget**: Smart View Application (Zoom Sessions)
   - **Oracle Budget**: Non-Compensation Expense Planning
   - **Oracle Budget**: Budgeting Salaries and Benefits for Academic Units
   - **Oracle: Buying and Paying for Goods & Services**
   - **Learn about various mobile and electronic features available with Concur that can make your travel and reconciliation easier.**

2. **Oracle Budget Data: Smart View Ad Hoc Querying**
   - **Smart View Reporting (Zoom Sessions):**
     - Oracle Budget: Oracle: Budgeting for Academic Units
     - Oracle Budget: Oracle: Budgeting at UCSD
     - Oracle: Oracle: Buying and Paying for Goods & Services
     - Concur: Event Expenses & Other Reimbursements

3. **Oracle Financials Cloud**
   - **Oracle Procurement - Invoice Price Discrepancies**
   - **Variety of Sciences**

4. **Budget Management**
   - **Fund Management Office Hours**
   - **KB0034341 - Guidance on Resource Allocation Process for Departments**
   - **A new article in Services & Support has been published to provide guidance on the resource allocation process for departments using the resource allocation process.**

5. **Forecasting & Budgeting**
   - **Oracle Budget Reporting 1:1 Sessions**
   - **Oracle Budget Reporting 1:1 Sessions**

6. **Sponsored Project Management**
   - **Sponsored Project Management**
   - **Oracle: Buying and Paying for Goods & Services**
   - **Oracle: Buying and Paying for Goods & Services**

7. **Case Studies & Best Practices**
   - **Celebration Event for Employee Z to recognize 30 years of dedicated service to UC San Diego**
   - **Hosted the ABC Event to welcome and support new UC San Diego Alumni. This was a great opportunity to connect our colleagues, and those who may be interested in participating in the program or taking the assessment.**

8. **Monthly Digest**
   - **Each Tuesday, the Weekly Digest provides important updates related to financial managers who are familiar with sponsored award management on campus and would like to learn about more advanced topics in this area.**
   - **The course will include an in-depth explanation of topics covered in the Concur Travel and Expense eCourse.**
   - **Concur: Event Expenses & Other Reimbursements**
   - **Concur Travel Terminology and Concepts**
   - **Concur and what to do today, before the changes are implemented.**

9. **Concur Travel Terminology and Concepts**
   - **Concur: Event Expenses & Other Reimbursements**
   - **Concur Travel Terminology and Concepts**
   - **Concur: Event Expenses & Other Reimbursements**

10. **Concur: Event Expenses & Other Reimbursements**
    - **Concurrent Travel Terminology and Concepts**
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11. **Video Resources**
    - **Watch recorded office hours and more on our UC San Diego Budget and Finance YouTube channel.**
    - **Learn about various mobile and electronic features available with Concur that can make your travel and reconciliation easier.**

12. **Support Framework**
    - **The Support Framework: Your Guide to Finding Help**
    - **What can I do to facilitate the budgeting process?**
    - **Please consult with the Fund Management Office.**

13. **Ongoing Support**
    - **The more detailed and compelling the justification, the easier.**
    - **Please be sure to attach the published Per Diem rate for the destination location(s) from the US Department of State.**
    - **NEW!**

14. **Additional Resources**
    - **Resources**
    - **Web Applications**
    - **Oracle: Buying and Paying for Goods & Services**
    - **Oracle: Buying and Paying for Goods & Services**
    - **Oracle: Buying and Paying for Goods & Services**

15. **Contact Us**
    - **Please consult with the Fund Management Office.**
    - **For any questions or concerns, please contact the Finance team.**
    - **We appreciate your feedback and suggestions for improvement.**

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**Meetings & Upcoming Events**

- **February 7, 2023**
  - **Monday, February 13 @ 11:00am - 12:00pm**
  - **Thursday, February 16 @ 9:00am - 11:00am**

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**Announcements**

- **The Support Framework: Your Guide to Finding Help**
- **What does this mean? Approvers do not need to spend time trying to update incorrect chart string information associated with the project and task.**
- **If a Concur expense report is submitted with chart string (CoA) information that is different from the project and task, the project and task will be closed and the Concur expense report will be denied.**
- **NEW!**
  - **Travel Allowance Per Diem Reminders**
  - **Concur Travel terminology and concepts.**
  - **Travelers, and financial managers who are familiar with Travel Policy G-28 and would like to learn about more advanced topics in this area.**
  - **The course will include an in-depth explanation of topics covered in the Concur Travel and Expense eCourse.**
  - **Concur: Event Expenses & Other Reimbursements**
  - **Concur Travel Terminology and Concepts**
  - **Concur and what to do today, before the changes are implemented.**

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**Case Studies & Best Practices**

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**Support Framework**

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