Dear Budget & Finance community,

The Learning all there is to know about budget & finance can feel daunting. The Support Framework: Your Guide to Finding Help is designed to help the Budget & Finance community, including faculty or staff with financial responsibilities, understand where to find answers. Our goal is to deliver timely information that matters to you.

We invite you to explore the following resources:

- **Announcements**
- **Training & Support**
- **BI & Financial Reporting**

Please check back regularly for updates and new resources.

Best regards, Budget & Finance

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### Announcements

- **New SWA "Wanna Get Away+" Fares**

  As you may have heard, Southwest Airlines has launched Wanna Get Away Plus. This new fare gives business travelers more cost transfers, contract and invoice training, followed by an open Q&A. We look forward to seeing you there!

  **This week's office hours** will provide updates on Equipment Asset Management, PADUA 2.0 and the Generate Invoices report, **Friday, May 20, 2022 @ 9:00am - 10:00am**.

  The drillthrough report has been completely rebuilt to identify the specific transaction(s) causing a variance between GL and PPM. Come to this week's Fund Management Office Hours to see a live demo of and ask questions about the newly enhanced GL-PPM Reconciliation report.

  Every Thursday @ 11:00am - 12:00pm

  **New Report Release:** Major enhancements to the GL-PPM Reconciliation report have been released. Read more about the changes in the BI & Financial Reporting section.

- **Oracle Scheduled Maintenance**

  Oracle production environment will be down for maintenance from 7:00 PM Friday, 06/17/22 through 7:00 PM Sunday, 06/19/22.

  **Oracles Scheduled Maintenance**

  Make sure to review the | Registration in Payment Compass KBA

  Deactivated Suppliers in Oracle: As of June 1, 2022, Oracle production environment will be down for maintenance from 7:00 PM Friday, 06/17/22 through 7:00 PM Sunday, 06/19/22. If you are attempting to order with a supplier who has been recently deactivated, please ask them to update their registration in Payment Compass.

- **Roll-up is live**

  The Support Framework has been released as a reference tool for quick links to various resources available to you. Visit our website for more instructions to provide your supplier on updating their information.

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### Training & Support

- **How do I suggest enhancements?**

  Submit your ideas regarding the Support Framework for quick links to various resources available to you.

- **Who can I contact?**

  Reach out to the Budget & Finance community, including faculty or staff with financial responsibilities, for help escalating issues.

- **Where can I find my way around?**

  Visit Our Website for quick links to various resources available to you.

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### BI & Financial Reporting

- **New Report Release**

  The Support Framework has been released. Read more about the changes in the BI & Financial Reporting section.

- **Prompt page enhancements:**

  Limit your results to transactions in closed accounting periods without selecting the Accounting Period Status: Limit your results to transactions in closed accounting periods.

  **Accounting Period Status:** Limit your results to transactions in closed accounting periods.

  **Project Type:** Limit your results to GL-PPM variances on sponsored projects.

  **Budget & Finance Home**

  - Access requests submitted through Services & Support will continue to be processed through the Prior version created at go-live.

  - Previously, users that are affiliates or have alias emails were encountering access issues – this has now been resolved.

  - Projects that have been deactivated have been reactivated. Please review the | Registration in Payment Compass KBA

- **All there is to know about Budget & Finance can feel daunting**

  The Support Framework: Your Guide to Finding Help is designed to help the Budget & Finance community, including faculty or staff with financial responsibilities, understand where to find answers. Our goal is to deliver timely information that matters to you.

  - **Who can I contact?**

    Reach out to the Budget & Finance community, including faculty or staff with financial responsibilities, for help escalation.

  - **Where can I find my way around?**

    Visit Our Website for quick links to various resources available to you.

  - **What can I do?**

    Suggest enhancements, help escalate issues, get help.

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### Tips & Tricks

- **The Support Framework**

  This week’s feature is Find It In A Flash.

  Learn how to locate it and navigate its features.

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