The Support Framework: Your Guide to Finding Help

The Learning all there is to know about budget & finance can feel daunting. The Support Framework is designed to help the Budget & Finance community, including faculty or staff with financial responsibilities, better understand the different resources available to them.

There are four areas to consider.

1. Where can I get help?
2. How do I suggest enhancements?
3. Who can help me?
4. What can I do on my own?

The Support Framework is intended to help Budget & Finance community members, including faculty or staff with financial responsibilities, better understand the different resources available to them.

1. Where can I get help?
   - Resources:
     - ITKB - Knowledgebase
     - Oracle Financials Cloud Faqs
     - Webinars
     - Navigating Financial Operations Office Hours
   - Visit our website

2. How do I suggest enhancements?
   - Feedback:
     - BI & Financial Reporting
     - GL-PPM Reconciliation Report
   - Contact Us

3. Who can help me?
   - Help:
     - Oracle Financials Cloud Support
     - BI & Financial Reporting Support
     - GL-PPM Reconciliation Report Support
   - Visit Our Website

4. What can I do on my own?
   - Resources:
     - GL-PPM Reconciliation Report
     - BI & Financial Reporting Support
     - GL-PPM Reconciliation Report
   - Visit Our Website

Tips & Tricks

The Support Framework: Feel Eastern in Picking Up
Learning how to talk about academic resources in a new language can feel daunting. The Support Framework is designed to help Budget & Finance community members, including faculty or staff with financial responsibilities, better understand the different resources available to them.

You can find more information about the Support Framework on the Budget & Finance website. If you have any questions, please feel free to contact us.