Announcements

Oracle Financial Cloud

New Chart String Validation Rule

We are happy to announce that IPPS has corrected the root cause of the error, and fixed all affected transactions. No additional action is required to correct the errors.

We are currently in the process of updating the dropdowns in the [Task] module to ensure that all charts are validated as they are entered. This will help to avoid any future issues with validating charts.

Tips & Tricks

Oracle Financial Cloud

Project Segment: Once you've selected your Project Segment, click into the Financial Unit menu, listing available approvers for that selected Financial Unit.

Concur Travel & Expense

How to Default a Deliver-to Location in Your Profile

When using a chart string (charge account) that is associated with a project, it is recommended to default the Project Deliver-to Location in your profile.

How to Ship to a Personal Address

When a specific field option is selected (e.g. Project number), the system will update the list of available options to choose from for any related form fields. This is helpful for Concur users/delegates when entering in the form.

Oracle PPM

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If you have any questions, please refer to our KBA [Resource Transfer Request] or contact [Services & Support] for assistance in resolving the issue.

Testing & Support

We are currently conducting a pilot to ensure that our [Project] processes are working as intended. Please contact [Services & Support] if you have any questions or concerns.

Prepare and Submit RFP Information during Internal Request Process

If you are preparing RFP Information during an internal request process, please ensure that it is completed according to the instructions provided in the [Request/Report Header].

Dashboard, walk through the newly revised processes for requesting support, and any additional reporting needs and talk about our plan to deliver high quality service.