



Parent & Family Programs

April update

KEEPING YOU IN TOUCH



Geauxing Online

LSU Online has prepared support resources to help LSU students and faculty transition to online classes. Check out online.lsu.edu/learner-support/ for helpful tools and information.

Center for Academic Success Online: The LSU Center for Academic Success is happy to offer online resources through [CAS Online](#). Students can access the following, 100% free and online:

- Helpful tips for transitioning to remote learning
- All CAS services, including Academic Coaching, tutoring, and Supplemental Instruction
- Additional online resources and tools
- The CAS weekly [Success Sunday newsletter](#) is here to help with tips and tools for navigating the transition to remote learning

Navigate Allows Students to Connect Remotely: The LSU Office of Retention and Student Success launched a new platform that will help improve undergraduate students' experience and learning at LSU, and allow another avenue for students to connect with the appropriate staff remotely.

Since Navigate will be used by all students to connect with their academic advisors moving forward, it is important that they download the mobile app. Learn more at lsu.edu/retention/navigate.

Congratulations

to the 2020-2021 Family Association Scholarship Recipients

Congratulations to the 2020-2021 LSU Family Association Scholarship Recipients! We are excited to announce that we have awarded 24 outstanding LSU students, and each recipient will receive a \$1,000 scholarship. LSU Family Association Scholarships are made possible through generous support from donors like you.

View the full list of 2020-2021 LSU Family Association Scholarship recipients at lsu.edu/family/association/scholarship.

A NOTE FROM THE PRESIDENT

Dear LSU
Families,

I hope this finds you and your loved ones in great health and good spirits. As the ongoing public health emergency continues to



disrupt our lives in ways that we could not have imagined even a month ago, it's natural at times to feel some anxiety and fear about what the future may bring. In these moments, I hope you find reassurance in knowing that we are all part of a caring and compassionate community at LSU that has shown incredible resilience during crises of the past—and has always emerged stronger from them. Uncertainties remain, but what I am certain of is that we will find innovative ways to overcome any challenges that come our way and together we will get through this difficult period.

New realities require new approaches. We have closed our campus and transitioned to online courses for the remainder of this semester, but our dedication to our core mission of providing an exceptional educational experience is unwavering. Our administrators, faculty and staff are working around the clock to ensure our students have all the resources and support

Upcoming Dates & Events

Click on underlined events for more info

March 29: Course scheduling for fall semester, Summer Intersession and Wintersession began

April 5: LSU Discover application deadline

April 10: Good Friday Holiday

April 12: Priority deadline for Student Support Services Application

April 13: Final date for dropping courses, 4:30 p.m. deadline

April 13: Final date for resigning from the University, 4:30 p.m., deadline

April 13: Final date to request rescheduling a final examination when

they need to finish this semester as strong as they would have under normal operations.

Many people, myself included, have called these “unprecedented times.” Indeed, they are, but I also see this as an opportunity for all of us to rise to the occasion and show the world what makes LSU such a great university and community. Our students will never forget this moment in history. I want their memories to include the many ways in which LSU rallied around them to advance their educational aspirations despite outside disruptions.

The safety, well-being and education of your loved one is—and will always be—our highest priority at LSU.

Sincerely,
Thomas C. Galligan Jr.
LSU Interim President

IMPORTANT MESSAGE

Coronavirus Update: Find the latest information and messages sent to campus about the COVID-19 coronavirus at lsu.edu/coronavirus.

U.S. Census 2020: The U.S. Census is happening now. Be sure to encourage your Tiger to participate and find more information at lsu.edu/census2020.

SUPPORT OUR STUDENTS

The [LSU Student Emergency Support Fund](#) provides immediate relief for students who experience sudden, extreme financial challenges. With the extensive impact of COVID-19 on our entire community, new gifts to this fund will give LSU the flexibility to provide support to the students who are most impacted financially. If your family is interested in making a contribution to this fund, please consider doing so [online](#).

three examinations are scheduled in 24 hours

April 22: LSU Giving Day

April 29: Concentrated Study Period Begins

May 2: Classes end, 10:00 p.m.

May 3: Concentrated Study Period ends

May 4-9: Final examinations

To see the 2019-2020 Academic Calendar, please [click here](#).

WORDS OF ENCOURAGEMENT

Check out this back to school video from LSU Faculty.

ASK YOUR TIGER

- Have you checked in on any of your friends? How are they doing?
- How do you feel about the transition to online classes?

JOIN TODAY
LSU | Family Association

CAMPUS HIGHLIGHTS

Academic Programs Abroad: As we continue to navigate the changing landscape, LSU Academic Programs Abroad is dedicated to providing the best service to our students [\[...read more\]](#).

Bursar Operations: Students participating in the Deferred Payment Plan for Spring 2020 had an installment due April 1, and the next installment is due May 1. Please make payments on myLSU > Financial Services > Billing Statement. During this period of remote operations, please email bursar@lsu.edu for assistance.

Campus Life: Student organizations, we're in this together. Campus Life has created a resource page in Tigerlink with several tools to keep organizations on track for the remainder of the semester [\[...read more\]](#).

Coping during COVID-19: As details emerge and continue to change with COVID-19, it's important to manage stress during this unprecedented crisis. The LSU Student Health Center has compiled these resources [\[...read more\]](#).

Disability Services: Disability Services is continuing to register and provide assistance to students with disabilities and their faculty throughout the accommodation process as classes are being taught in some type of online course. New student registration and returning student appointments will be held via phone call or Zoom. Our office can be contacted during normal business hours (Monday through Friday, 8:00 a.m. - 4:30 p.m.) by email at disability@lsu.edu or by calling the following phone numbers until stated otherwise [\[...read more\]](#).

- Questions or Issues: (225) 364-9145
- Phone or Zoom Appointments with DS Advisors: (225) 364-9123
- Testing: (225) 364-9113

Extended Drop/Resign Course Date: The deadline to drop courses and/or resign from the university has been extended. Students will now have the option to drop courses through Monday, April 13, 2020 at 4:30 p.m.

LSU Discover: LSU Discover has some great news to share with your Tigers: Discover Day 2020 has been moved online! The application due date has been extended to April 5, 2020, so there is still time to apply. For more info on the event, [click here](#). All questions can be directed to lsudiscover@lsu.edu.

LSU Food Pantry: In response to COVID-19, the LSU Food Pantry has temporarily shut down. We encourage students in need to contact the United Way's 211 service for information and food assistance resources that may be available in their local area:

- Dial 211 (from any location in the US for local services)
- Visit <http://211.org> (for all US states and Washington DC)
- Text LACOVID to 898-211 (for Louisiana services only)

- Visit www.LA211Help.org (for Louisiana service only)

LSU Giving Day: This year's LSU Giving Day is all about lifting up our fellow Tigers, giving them a reason to smile and a moment to make a difference. On April 22, you can participate by using social media to spread positivity to Tigers everywhere with #LSUGivingDay, or you can support students by giving to emergency, scholarship, and excellence funds. Learn more at geauxgive.lsu.edu.

LSU Libraries: We're here to continue to support your students' research and learning with automatic borrower extensions, remote consultation services, and resources that they can access anywhere 24/7 [\[... read more\]](#).

LSU Office of Diversity: We Are Here and We Care! The LSU Office of Diversity team is online and ready to help our students find the assistance and resources they need. To reach our staff or get more information [\[...read more\]](#).

LSU Rings: The 2020 Spring Ring Ceremony is canceled. Students who ordered rings from Balfour will be sent an email with information in regards to receiving their LSU ring [\[...read more\]](#).

LSU Student Health Center: During the campus closure due to COVID-19, the Student Health Center is dedicated to providing ongoing health and wellness services and support for our students. We are adapting the typical way we provide care to ensure your Tigers receives the care they need remotely.

- **Service Hours:** Monday-Friday: 8:00 a.m.–4:30 p.m.; Saturday: 9:00 a.m.–12:30 p.m. - Secure message medical consults only.
- **Tele-Health Technology Requirements:** We will be using the HIPAA-compliant platform Microsoft Teams to deliver audio/ video tele-health support. [Download for free on Windows, macOS, iPhone, and Android](#). Log on using your myLSU username and password.
- **Patient Portal Access:** The Patient Portal can be accessed at lsu.edu/shcportal. Log on using your myLSU username and password.
- **Medical Clinic:** Primary medical care is available via tele-medicine and secure messages. To access, call (225) 578-6716 for medical concerns -OR- send a secure message to a medical provider you have seen before through the Patient Portal. If you have never seen a provider, send a message to *New**Questions* using the [Patient Portal](#).
- **Mental Health Service:** Mental health support is available through brief, 30-minute tele-therapy sessions to discuss current concerns, coping strategies to address those concerns, and when appropriate to connect students with other local resources to address their needs. Before a tele-therapy session, students should check-in using the [Patient Portal](#). [View more information about our TeleMental Service](#). To access, call (225) 578-8774 to leave a message with your name, student ID number, physical address, and a call back number. Students who are under the current care of the Mental Health Service psychiatry may make requests for refills by calling (225)

- **Wellness and Health Promotion:** Assistance is available for student survivors of sexual assault, domestic violence, relationship violence and stalking. Wellness and nutrition education and resources. Case management assistance, resources and referral. To access, complete the [Lighthouse Program Services Request Form](#) for sexual assault, domestic violence, relationship violence and stalking support and resources -OR- call (225) 578-6716 -OR- send a secure message to a health educator, dietitian, or case manager using the [Patient Portal](#).

Mail & Package Pick-Up: The UPS Store in the Union will have the mailbox space open for mail and package pick up from 9-11 a.m., Monday-Friday. UPS can forward letters at no charge for active mailbox holders. Packages can also be forwarded with a tracking number, address, and phone number (used for collecting payment information). If you have any questions related to student mail, please contact lsumailsvc@lsu.edu.

Olinde Career Center: Encourage your Tiger to stay committed to their job or internship search: all of our career resources are now available virtually [\[...read more\]](#).

Student Support Services: Is your first generation student receiving the support they need? Consider applying to [Student Support Services](#). Applications are open. Interviews will be conducted via Zoom. Questions? Email sss@lsu.edu.

University College - Center for Freshman Year: Check out [this month's parent newsletter](#).

Tiger Twelve: The Tiger Twelve Class of 2020's ceremony is canceled; however, Tiger Twelve selection is still in the process. Thank you for your patience as the committee is working diligently to ensure the Tiger Twelve Class of 2020 receive a memorable experience.

University Recreation: During these unique times, we are all looking for ways to stay active. University Recreation has put together a resource page of ways to get active inside and outside. Free fitness apps, fitness videos, and Esport Tournaments can also be found at lsuuniversityrec.com/stay-active-at-home. You and your Tigers can follow UREC (@LSUUREC) on Instagram, Facebook, and Twitter to find at home workouts put together by the UREC Fitness team and other fitness tips.

Zoom Backgrounds: LSU-themed Zoom backgrounds are now available! Download them at lsu.edu/stratcomm/backgrounds.

FOLLOW US ON SOCIAL MEDIA



LSU Parent & Family Programs hopes you have enjoyed reading the April Email Update and that you found the information helpful. Please contact us if we can be of assistance to you and your family.

Sincerely,

Lindsay McCrory
Manager, Parent & Family Programs

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