For more information on Concur Alerts, refer to the Oracle Procurement Glossary. There are two types of alerts in Concur:

**Red vs. Yellow Icon Alerts in Concur**

*Red icon alerts* provide information for the user’s consideration and are typically for Service & Support tickets, for questions related to balances or transactions, and for alerts about PO statuses and distributions. They indicate that the user should provide more detailed information or take specific action to resolve the alert.

*Yellow icon alerts* provide information, display the reason for the alert, and provide sufficient information for the user to resolve the alert. They are used for non-financial alerts, such as confirming the expense is in the correct department, verifying the approver, and indicating a hard stop related to a COA/POETAF.

For Service & Support tickets, for questions related to balances or transactions, or for PO statuses and distributions, the alert error is typically due to the user not providing enough information. You must change or remove the expense in order to resolve the error or policy requirement; the expense cannot be submitted. If you provide the correct information, the alert will be resolved.

For non-financial alerts, the alert will provide information for the user’s consideration. The expense can be submitted once the alert is resolved. If you do not provide the correct information within 30 days, the expense will be removed from the Expense Report.

Instructor-Led Training sessions, and Hot Topics. Be sure to try out the different calendar views on Blink, which showcases a consolidated view of Office Hours, Wednesday Office Hours, and Thursday Office Hours. There will be a chance to join the IPPS Team for the next session of Hot Topics! This session will focus on the Oracle Redwood Preview Session, which will offer a glimpse into the new Oracle theme, set to launch January 2022! To prepare for the launch of the new Oracle Redwood theme, you can view the upcoming Oracle Redwood UI changes in the Oracle Test Non-Production Environment or the Oracle Redwood Quick Start Guide. Note that this is not an introductory course. Participants must first complete University Procurement Card Program and would like to begin in Spring Quarter or would like to withdraw completely during Winter Quarter. If you are no longer interested in starting Winter Quarter due to finances or other reasons, please indicate "not interested in starting" in the application form and provide a reason. Otherwise, if you are interested in starting in Spring or Summer Quarter, we encourage you to apply now!

Please keep an eye out for a question that offers the option to select your interest in the procurement card program, common uses, and the Concur processes for both Procurement Card Program and the University Procurement Card Program. Current and prospective cardholders will learn about updates to the card program, common uses, and the Concur processes for both Procurement Card Program and the University Procurement Card Program. The link to the application form is here. You have 10 days left to apply! The deadline of the application is Monday, March 21, 2022. If you or your teams have created local training materials, be sure to share them with us! You can view the upcoming Oracle Redwood UI changes in the Oracle Test Non-Production Environment or the Oracle Redwood Quick Start Guide.

**What is not changing?**

- The basic concepts of resource commitment tracking remain the same, and the tracking tool will provide a better picture of demand.
- No changes to the data within the Oracle applications
- Automatic calculations
- Streamlined actions
- Our goal is to deliver timely information that matters to you.
- No changes to the pricing
- No changes to the data model nor the data of users in the system
- No changes to the business logic for resource commitment tracking, resource conflict resolution, budget monitoring, and the EPBCS Tracking Tool and some budgeting enhancements by Oracle Planning and Budgeting Cloud Service (EPBCS)
- No changes to the underlying databases
- No changes to the Oracle application security or access rights
- No changes to the data within the Oracle applications
- No changes to the data model nor the data of users in the system
- No changes to the business logic for resource commitment tracking, resource conflict resolution, budget monitoring, and the EPBCS Tracking Tool and some budgeting enhancements by Oracle Planning and Budgeting Cloud Service (EPBCS)