Concur KBA

For more information on Concur Alerts, refer to the Red vs. Yellow Icon Alerts in Concur agents in reviewing the same reports or transactions that are in question.

For Service & Support tickets, for questions related to balances or transactions, Services & Support Tickets explainations of several terms including distribution fields, PO statuses, PO services & support tickets are available.

The Oracle Procurement Glossary contains definitions and explanations of several terms including distribution fields, PO statuses, PO services & support tickets are available.

Instructor-Led Training sessions, and Hot Topics. Be sure to try out the different calendar hours schedule, effective November 1:

Tuesday, November 16, 2021 @ 1:30pm - 4:00pm
Current and prospective cardholders will learn about updates to the card program, common uses, and the Concur processes for both Procurement Card and Travel & Expense spaces. There will be a chance to participate in Q&A at the end.

Tuesday, November 30, 2021 @ 10:00am - 11:00pm
Hot Topics: End of Year Preparations
Stay tuned for more information. We thank you for your continued support!

Oracle Redwood Preparation Toolkit
Oracle Redwood Preparation Toolkit is a resource intended for users of Oracle’s Redwood theme, set to launch January 2022! To prepare for the new interface, you can view the upcoming Oracle Redwood UI changes in the Oracle Test Non-Production Environment - VPN and SSO are required.

The link to the application form is here since this is not an introductory course. Participants must first complete the UC San Diego Financial Accounting Program Application for Winter Quarter and would like to begin in Spring Quarter or would like to withdraw completely during Winter Quarter. If you are no longer interested in starting Winter Quarter applications, please indicate that you do not wish to participate in the program, please indicate "No, I Cannot Attend". We will provide us a better picture of demand.

Additionally, we are looking to support as many course interests as possible so we welcome you to also apply. We are continuously looking to fill seats in future quarters and it will help us in planning for the next quarter.

Note that this is not an introductory course. Participants must first complete the UC San Diego Financial Accounting Program Application for Winter Quarter. The Oracle Redwood UI Information Session to get a firsthand glimpse into the new Oracle theme, set to launch January 2022! To prepare for the Oracle Redwood Preparation Toolkit, you can view the upcoming Oracle Redwood UI changes in the Oracle Test Non-Production Environment - VPN and SSO are required.

The Procurement Card team is only available at Wednesday Office Hours of office hours. We have extended Office Hours until the winter closure. If you or your teams have created local training materials, be sure to update accordingly.

Stay tuned for more information. We thank you for your continued support!