For more information on Concur Alerts, refer to the Concur KBA.

There are two types of alerts in Concur:

1. **Yellow icon alerts** - These alerts provide information for the user's consideration. You must change or remove the expense in order to resolve the error or a policy requirement; the expense cannot be submitted. You may proceed with completing and submitting the expense after the error or requirement is resolved.

2. **Red icon alerts** - These alerts indicate a policy requirement or an error that requires immediate attention. You cannot proceed with completing and submitting the expense until the error is resolved.

**Handling Alerts:**

- **Red Alerts:** These alerts require immediate attention. If you are unable to resolve the issue, please attach supporting reports from Oracle to the case. This will assist the Procurement Card team in reviewing the same reports or transactions.

- **Yellow Alerts:** These alerts provide information for the user's consideration. If you are unable to resolve the issue, please provide clear and concise explanations of several terms including distribution fields, PO statuses, PO numbers, PO categories, PO types, and PO dates.

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**Oracle Redwood Launching January 2022**

In July 2021, changes to the Oracle Sign In page were communicated as part of the Oracle Redwood Project. Following that, in August, Oracle released the Oracle Redwood Quick Start Guide, followed by the Oracle Test Non-Production Environment in September. On October 18, Oracle released the first set of changes to the Oracle Sign In page in the Oracle Test Non-Production Environment to prepare for the Oracle Redwood User Interface (UI) launch in January 2022.

No changes to the underlying database.

**What is changing?**

- Dark, global header
- No changes to sign in process
- Dark, global footer
- Improved alignment between planned resource commitments and how financials are presented in the application.
- Updated the application from Fall Quarter to include clearer instructions and templates.
- Added drop down menus in the application.
- Reordered the classes and policies in the application.
- Updated the application to include additional questions.
- Modified a few questions. Please note that the first page of the application will display an overview of how many sections of questions there will be. Once you have completed a section, you will not be able to return to the previous page.
- Removed some questions that were not relevant.
- Updated the application from Fall Quarter to include clearer instructions and templates.
- Updated the application to include additional questions.
- Modified a few questions. Please note that the first page of the application will display an overview of how many sections of questions there will be. Once you have completed a section, you will not be able to return to the previous page.
- Removed some questions that were not relevant.

**What is not changing?**

- All previous requirements and enhancements that have not been rolled into the latest Oracle Redwood UI.
- The current back-end database and server.
- The current business logic.

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**Oracle Planning and Budget Tool (EPBCS) – Scheduled System Maintenance**

Starting Tuesday, November 16, after the October GL journal submission deadline, it will be back offline during Winter Quarter to allow for the migration of Oracle Planning and Budgeting Cloud Service instances into the new Redwood environment. If you have issues during login, you can request access by emailing financesupport@ucsd.edu.

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**Oracle Redwood Preparation Toolkit**

If you experience any issues during login, you can request access by emailing financesupport@ucsd.edu. Visit the Oracle Redwood Preparation Toolkit for more information. You can view the upcoming Oracle Redwood UI changes in the Oracle Test Non-Production Environment.

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**Oracle Redwood Quick Start Guide**

Oracle Redwood UI changes will be communicated in the Oracle Redwood Quick Start Guide. The link to the application form is here for those that cannot attend. You can view the Oracle Redwood UI changes in the Oracle Test Non-Production Environment. Stay tuned for more information. We thank you for your continued support!

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**Oracle Financials Cloud and Concur Travel & Expense**

Oracle Financials Cloud and Concur Travel & Expense, including Oracle Financials Cloud and Concur Travel & Expense. The Procurement Card team is only available at Wednesday Office Hours, and be sure to try out the different calendar views in the upper right corner!