

INDEPENDENCE * UTILITIES *



Winter is coming - now is the time to prepare your water pipes!

Winter is coming – remember to winterize those outside water faucets. If you have received a water repair notice from the City of Independence, please complete needed repairs to help prevent water lines from freezing.

The City of Independence Water Department is responsible for the water mains in the streets, highways, and alleys. Property owners own the service lines from the water main to their residence. This includes curb boxes,

meter wells, and any shut off valves between the water main and residence. Property owners are responsible for maintenance repairs to the service line, shut-off valves, and meter wells. This includes all repair work if a plumber is required to repair the service line, shut-off valves, or meter wells.

The Water Department Field Service workers will leave a Water Repair Notice if they identify any type of maintenance repairs needing to be completed at a address. A water repair notice will list the items in need of maintenance. These notices are typically placed on the front door of the residence. In the event you have received a notice and are not the property owner, please pass the information onto the property owner.

The service workers will also leave information letting you know they were there if they were checking on a high-water consumption. Notices are left for customers to communicate that they may have a potential problem.

For further tips and information on preventing frozen pipes visit: <u>indep.us/preventfrozenpipes</u>



Recycling this holiday season

With the holidays in full swing this month and next, please keep in mind the following suggestions on how to recycle and dispose of decorations, wrapping paper, and other holiday-related items that you may have at home but no longer in need.

- Clean wrapping paper can be recycled as long as it doesn't have aluminum. So if it is shiny, best to place it in the trash can rather than a recycling bin.
- Bows, string, and ribbons need to be disposed of in the trash. They cannot be recycled.
- If you plan on recycling gift boxes, make sure they are flattened and stacked for pick up
- Avoid placing recyclables in a plastic bag within a recycling bin.
- Consider reusing decorations annually to save cost and cut down on the amount of waste you use
- Recycle strings of lights at electronic recycle collection sites. If disposed of in the trash bin, they have the potential to damage equipment at waste processing centers.
- If you need to dispose your Christmas tree, wreath, or other holiday decoration, check with local tree farms of retailers for take-back options.
- Avoid burning greenery decorations in a wood stove or fireplace, this can increase the risk for a flue fire.



Change your air filter

This is a friendly reminder to be sure to check and change your air filter. There are several benefits to replacing your air filter every 3 months regularly including:

- Improves heat performance, resulting in more efficient heating.
- Reduces allergens that build up over time.
- Provides protection from pollutants and bad odors.

Don't delay, change your filter out today!



Fall energy saving tips

As the temperatures begin to cool off and fall settles in there are several measures you can take to be be energy efficient, lower your energy bill, and stay comfortable. Consider the following energy savings tips:

- Seal up cracks and openings with caulk and weather-stripping to prevent warm air from leaking into your home.
- Have your furnace inspected before winter arrives.

- Turn down your thermostat during the night or when you are away.
- Avoid blocking vents throughout your residence.
- Consider replacing older windows for energy-efficient windows.



Carbon Monoxide Safety

Carbon Monoxide (CO) is an invisible killer. Exposure to this deadly gas is unfortunately very common in the winter since people are more likely to use gas furnaces and heaters.

Reduce your risk for CO poisoning and take the time to test your CO alarm and make sure the batteries are working.





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